



Central Co-operative Insurance Co.

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Agent Bulletin

January 23, 2026

AGENT ACCESS TO CRAFT PAK PROGRAM

We are pleased to advise that effective January 26, 2026, all agents will have access to CCIC's Craft Pack program. You will now be able to process a quote and/or process a policy through our system.

For those of you that are not familiar with the new system, here are a few tips:

- To process a quote, select the policy type from the drop-down menu under "Policy/Quotes"
- Then select "Create Contractors Quote" to begin the quoting process
- To find an expiring policy number, enter the insured's new policy number on the home page
- Then select the INQUIRE button on the Policy Summary Tab
- The corresponding policy number can be found at the top left of the Insured Tab

Claims will also be processed in FINYS, as the policies are issued in the system. All users will have the ability to view a claim's status and payment history for each policy.

Billing information will also be available once the policy is issued. Users can all outstanding balances and payments etc.

Stay tuned for additional lines of business coming soon!