

Central Co-operative Insurance Co.

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A.M. Best Rating A (Excellent)

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AGENT BULLETIN

November 19, 2025

NEW LOB ADDED TO CCIC's FINYS SYSTEM

Effective December 1, 2025, all new and renewal Craft Pack policies will be processed through CCIC's FINYS system!

Along with a fresh new look for the declaration page, each policy will be given a new policy number. Policy numbers will now begin with letters rather than numbers and will correspond to the policy type (CRF).

To find the expiring policy number, simply enter the insured's new FINYS policy number on the home page. Then select the "Inquire" button on the Policy Summary Tab and you will find the Prior Policy Number on the top right of the Insured Tab.

Claims will also be processed in FINYS, as the policies are issued in the system. All users will have the ability to view a claim's status and payment history for each policy.

Billing information will also be available once the policy is issued. Users will have the ability to view outstanding balances and payments etc.

Policy documents will continue to be emailed to agents, and hard copies will be sent directly to the insured.

We will soon release the Craft Pak program to all agents to give you the ability to process a quote and/or process a policy through FINYS.

Regards,

Richard Bente
President/CEO